

## FREQUENTLY ASKED QUESTIONS

### **Is START art school registered as a NSW Creative Kids Provider?**

Yes, START art school is registered as a Creative Kids Provider.

As required by **Services NSW** you can use a valid **Creative Kids Voucher** for the child named on the voucher, when booking an 8-week term course OR for booking 4 holiday classes within a 7-day period.

All bookings using a Creative Kids Voucher need to be done via phone or email, online bookings are not available.

### **How many children are in a class?**

Preschool classes have a maximum of 6 children.

Primary aged classes have a maximum of 8 children, however at times there may be an extra child doing a "catch up" class.

Holiday art classes have a maximum of 8 children.

### **Is there parking nearby?**

START art school is located 5mins walk from the HUME Street car park & the Coles car park (corner Atchison St & Willoughby Rd), both offer 2hrs free parking.

There is weekday metered parking on Oxley St and Atchison St.

We are also 5mins walk from St Leonard's Station.

### **Where is the Entrance?**

The main entrance to START art school is on ALBANY LANE; there is a red door, double car park and START art school signage.

This is the back entrance to 25 Atchison Street, ME art Space & Gallery.

### **Are there any discounts on fees?**

Term Students

- 10% discount for a second child enrolled in the same class.
- \$5 discount for term-enrolled student booking into holiday art classes.

Holiday Students

- \$5 discount for second children booking into the same holiday art classes.

### **Does START art school offer a trial class?**

We offer a trial class to all new students; this class is offered so children experience a class prior to committing to an 8-week term. Trial classes are invoiced at the price of one lesson, after the trial class parents have 24hrs to confirm if their child intends remaining for the term.

### **If classes are full can my child go on a waiting list?**

Yes, we hold a waiting list, you can request the days you are interested in and we contact you when places become available, in order of applications received.

### **Are all art materials included in the cost of the class?**

Yes, all art materials are provided and included in the cost of the class.

### **Can Children take their artwork home?**

Yes, all art created by the children belongs to the child and can be taken home.

### **Can my preschooler come to a holiday art class?**

Holiday art classes are ONLY for currently enrolled primary school aged children.

We do offer pre-school art classes during our school term program.

### **Can I stay with my child?**

Parents stay for all preschool art classes.

It is 'drop and go' for all primary aged classes.

Term enrolled student only - on request permission maybe granted for a parent to remain for the first attending lesson of a 5-year-old child.

Requests for this option must be directed and approved by Vivienne.